Getting Computing Help at Chemical and Biochemical Engineering

**Help for Departmental Systems.** Users of computing systems at Chemical and Biochemical Engineering can get technical support for most issues by contacting the Systems Administrator at help@sol.rutgers.edu or by phone at 732-445-6104.

**Engineering Computing Services.** If the Systems Administrator is not available, contact Engineering Computing Services for support for networking or emergency issues. Engineering Computing Services can be reached via e-mail at staff@jove.rutgers.edu or via phone at (732) 445-3479. **Help for University Accounts.** If you are experiencing problems with a University e-mail account contact the appropriate helpdesk: help@rci.rutgers.edu for RCI issues or help@eden.rutgers.edu for EDEN issues. Phone support for RCI and EDEN systems can be reached at (732) 445-HELP during normal business hours, or at (732) 445-2293 on evenings and weekends.

**Rutgers Computer Repair.** Computer hardware issues (e.g. servicing printers or ordering upgrade parts) can also be resolved by contacting Rutgers Computer Repair at computer_repair@email.rutgers.edu or at 732-445-5000.

For more information, call: (732) 445-6104 or e-mail help@sol.rutgers.edu