

Getting Computing Help at Chemical and Biochemical Engineering

Help for Departmental Systems. Users of computing systems at Chemical and Biochemical Engineering can get technical support for most issues by contacting the Systems Administrator at help@sol.rutgers.edu or by phone at 732-445-6104.

Engineering Computing Services. If the Systems Administrator is not available, contact [Engineering Computing Services](#) for support for networking or emergency issues. Engineering Computing Services can be reached via e-mail at staff@jove.rutgers.edu or via phone at (732) 445-3479. Help for University Accounts. If you are experiencing problems with a University e-mail account contact the appropriate helpdesk: help@rci.rutgers.edu for RCI issues or help@eden.rutgers.edu for EDEN issues. Phone support for RCI and EDEN systems can be reached at (732) 445-HELP during normal business hours, or at (732) 445-2293 on evenings and weekends.

Rutgers Computer Repair. Computer hardware issues (e.g. servicing printers or ordering upgrade parts) can also be resolved by contacting [Rutgers Computer Repair](#) at computer_repair@email.rutgers.edu or at 732-445-5000.

For more information, call: (732) 445-6104 or e-mail help@sol.rutgers.edu